GOVERNMENT TRANSFORMATION SUMMIT

7th EVENT

700 ATTENDEES

Future Government Delivery

138 speakers | **21** countries | **5** streams | **40+** Net Promoter Score

22 November, 2023

Etc Venues, 133 Houndsditch, London

summit.government-transformation.com

Building
digital
confidence

Build strong digital & technology capability
CHURCH HOUSE
WESTMINSTER

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THE CONFLICT FROM CHRIST THEY INHERIT
10 34

ENDOUR WHEREIN THEY REJOICE WITH GLADNESS EVERMORE HOLY IS THE TRUE LIGHT AND PASSING WONDERFUL LENDING RADIANCE

14. Ethical AI

Sharing lessons to transform user experiences
Corbridge
General Digital DWP
datron
Digital With Purpose

Data as an Agent of Transformation
André Loranger, Assistant Chief Statistician (Analytical Studies, Methods, Data Infrastructure), and Chief Data Officer at Statistics Canada
Lien Bailey, Chief Data Officer at Intellectual Property Office
Mark Azzam, Chief Data Officer, Ministry for the Environment, Nature Conservation, Nuclear Safety and Consumer Protection, Germany
John Seabourn, Chief Digital Officer, North Sea Transition Authority, UK
Chris Stanley, Head of Data & AI Solutions at Kainos

GOVERNMENT DATA SUMMIT
GOVERNMENT TRANSFORMATION MAGAZINE
GOVERNMENT DATA SUMMIT
GOVERNMENT TRANSFORMATION SUMMIT
FUTURE PLACE SUMMIT

tussell
THE DATA CLOUD

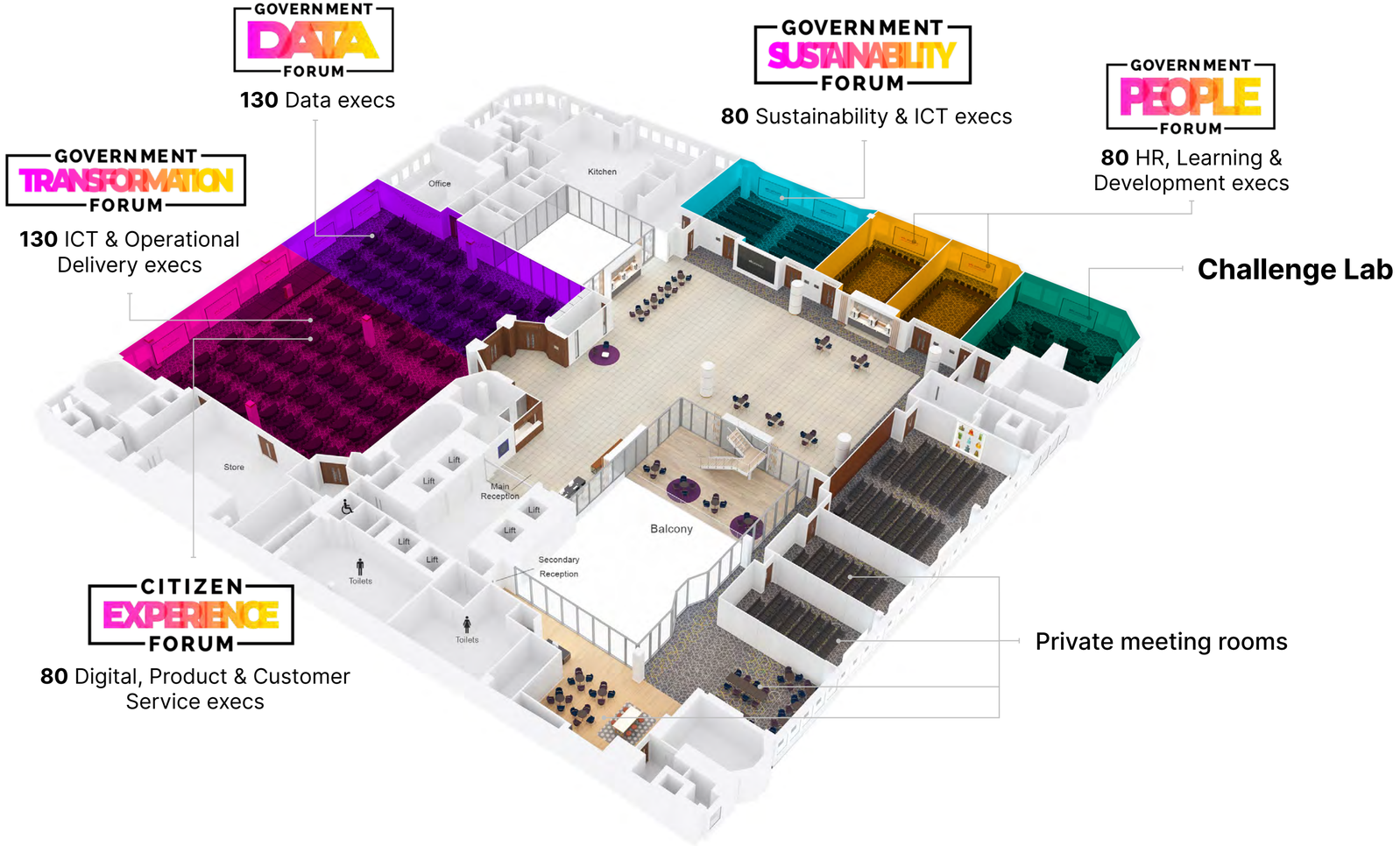
Global transformation leaders are coming to London

We want you to be one of our invited experts – and help shape the government change agenda here in the UK, and internationally.

For the fourth year in a row, over 500 senior government DDaT, Delivery, Sustainability and People executives are coming together to talk transformation.

Government Transformation Summit connects the dots between sustainably reimagining government operations and service, with the people, data and technology that will enable better ways of working.

One combined plenary session to frame the day's conversations, followed by five parallel Forums focusing on the challenges holding departments back – and the opportunities driving them forward.



Advisory Board

We are grateful to the members of our Advisory Board – a group of exceptional public sector practitioners and thought leaders from the UK public sector and around the world – for their active counsel and support of our mission to enable transformational government outcomes

Sue Bateman
Chief Data Officer,
Central Digital & Data Office

Eileen Vidrine
Chief Data Officer,
United States Air Force

Megan Lee
Chief Executive Officer,
Central Digital & Data Office

Renata Oszast
Director General,
Ministry of Finance, Poland

Nic Granger
Chief Financial Officer, North Sea Transition Authority

Johanna Hutchinson
Director of Analytics & Data Science,
UK Health Security Agency

Anais Reding
Chief Engagement & Design Officer,
Department for Business and Trade

Mike Hill
Chief Digital & Information Officer,
Cabinet Office

Lien Bailey
Chief Data Officer,
Intellectual Property Office

Bertrand Loison
Vice Director General,
Swiss Federal Statistical Office

Justin Placide
Head of Net Zero Governance and Fiscal Events, Department for Business, Energy and Industrial Strategy

John Seabourn
Chief Digital Officer,
North Sea Transition Authority

Siân Thomas
Chief Data Officer, Department for Business and Trade

Mark Azzam
Chief Data Officer, German Federal Ministry for the Environment

Victoria Obudulu
Head of Profession for Statistics,
UK Health Security Agency

Alan Howie
Chief Data Officer,
Registers of Scotland

Mike Emery
Chief Digital & Innovation Officer,
NHS Wales

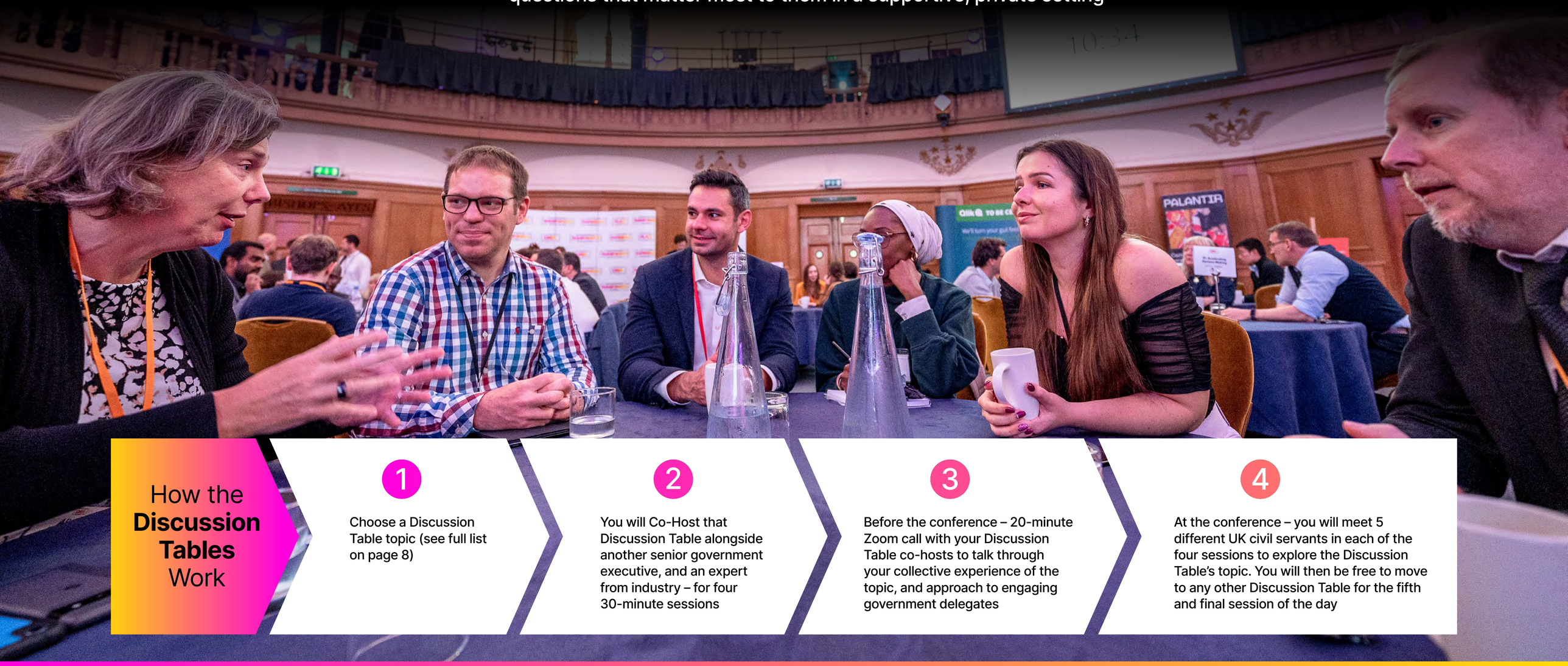
Michal Dybowski
AI Advisor,
PM's Office, Poland

A community of practice

We've been bringing together government for four years – even during the Covid crisis – to focus on future government delivery. 86% of government departments attended the last Government Transformation Summit, including these organisations and countries:

Discussion Tables

Subject matter experts sit alongside delegates in our award-winning Discussion Table format – where speakers, delegates and sponsors are able to ask the questions that matter most to them in a supportive, private setting



How the **Discussion Tables** Work

1. Choose a Discussion Table topic (see full list on page 8)
2. You will Co-Host that Discussion Table alongside another senior government executive, and an expert from industry – for four 30-minute sessions
3. Before the conference – 20-minute Zoom call with your Discussion Table co-hosts to talk through your collective experience of the topic, and approach to engaging government delegates
4. At the conference – you will meet 5 different UK civil servants in each of the four sessions to explore the Discussion Table's topic. You will then be free to move to any other Discussion Table for the fifth and final session of the day

Challenge Lab

Delegates volunteer specific areas of concern ahead of the Summit – and then engage their peers to crowd-source potential solutions in a series of government-led discussions in our unique and highly regarded Challenge Lab

How the **Challenge Lab** Works

1. Delegates submit 'Challenge Statements' during registration (voluntary)
2. You receive an aggregated report of these Challenge Statements – giving you insight into the concerns and priorities of our government attendees ahead of the conference
3. At the conference, 10 UK Government Departments discuss their challenges in the Challenge Lab – which you are free to join when not involved in co-hosting your Discussion Table
4. This is part of our commitment to creating an inclusive conference with space for execution-oriented civil servants to be a part of the wider discussions

Thought leadership

We want you to help drive the conversations around one of the below *numbered* Topics – by co-hosting four 30-minute sessions on a table dedicated to that Topic – with small groups of government delegates that share your focus

GOVERNMENT TRANSFORMATION FORUM

Operations
1. Operational Transformation
2. Process Improvement
3. Resilience
4. Government Efficiency
5. Greening Government Operations

Delivery
6. Future Delivery Models
7. Transformation Strategy
8. Accelerating Delivery
9. Open Government
10. Performance Measurement

Digital
11. Cross-Government Functions
12. Digital Inclusion
13. Managing Channel Shift
14. Joined-Up Services

Automation
15. Process Automation
16. Implementing AI
17. High-Scale Service Delivery
18. Intelligent Automation

CITIZEN EXPERIENCE FORUM

Citizen Experience
1. Service Excellence
2. Future CX
3. Citizen Experience
4. Service Design

Citizen Engagement
5. Measuring Customer Success
6. User-Centric Design
7. Building Citizen Trust
8. Service Accessibility

Service Transformation
9. Service Automation
10. ChatBots
11. Data-Enabled Service Delivery
12. Personalised Citizen Services

GOVERNMENT DATA FORUM

Data Transformation
1. Big Data
2. Cross-Government Insight
3. Automating Workflows
4. Data Interoperability & Integration

Analysis
5. Predictive Analytics
6. Fraud Detection
7. Real Time Analytics
8. Evidence-Based Decision-Making
9. Risk Assessment

Data Governance
10. Adaptive Data Governance
11. Data Protection
12. Automating Data Management
13. Data Optimisation
14. Data Culture & Capability

Open Data
15. Data Visualisation & Access
16. Open Data
17. Data Sharing

AI
18. Generative AI
19. Operationalising AI
20. AI Use Cases
21. Ethical AI

GOVERNMENT PEOPLE FORUM

People
1. Learning & Development
2. Talent Acquisition
3. Diversity & Inclusion
4. Talent Retention & Motivation

Transformation
5. Digital Workplace
6. The Impact of AI on HR
7. Employee Experience

Performance
8. Engagement & Wellbeing
9. Performance Management
10. Building Leadership Capability

GOVERNMENT SUSTAINABILITY FORUM

Sustainable Operations
1. Sustainable Procurement
2. Decarbonising Government
3. Sustainable Design, Delivery & Implementation
4. Green Accountability
5. Energy Efficiency

Green IT
6. ICT Lifecycle: Closing the Loop
7. Embedding Sustainable ICT
8. Data-Driven Efficiency
9. Green Innovation

Why government loves what we do

This is what senior civil servants think about Government Transformation Summit:

A unique event experience

1. Discussion Table format combines professional networking and thought leadership
2. Treat senior civil servants like adults – they only go where they want to go; no enforced networking
3. Deep dive into the issues that matter most – 30-minute discussions with genuine experts
4. All table discussions are private to participants and off-the-record – a safe environment for candid sharing
5. Parallel activities for their direct reports to get involved – eg. Challenge Lab
6. Respected event organiser expertise – decades of domain knowledge within leadership team
7. A commitment to diversity and inclusion in all its forms – first government event to be DICE-certified

Content team

Our team can walk you through our unique event format – show how it delights our government audience, and explain how it delivers unique levels of insight, engagement and sales opportunity for our partners

David Wilde
Conference Chair
david@government-transformation.com

Sam Birchall
Editor
sam.birchall@government-transformation.com

James Smith
Content Director
james@government-transformation.com

Zeenat Jolly
Speaker Success Manager
zeenat.jolly@government-transformation.com

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